



TF EMPIRES

Client & Customer Contract Templates

Protect your work, set expectations, and reduce disputes before they begin.

Why Client Contracts Matter

Client and customer contracts define the relationship between your business and the people you serve. Clear contracts reduce misu

Common Client Contract Templates

- Client Services Agreement
- Statement of Work (SOW)
- Retainer Agreement
- Subscription or Membership Agreement
- One-Time Purchase Terms
- Refund & Cancellation Policy
- Limitation of Liability & Disclaimer
- Intellectual Property Ownership Terms

Key Clauses Every Contract Should Address

- Scope of work and deliverables
- Payment terms and late fees
- Client responsibilities
- Timelines and revisions
- Intellectual property rights
- Confidentiality
- Termination and refunds
- Dispute resolution and governing law

When to Use Which Contract

- Use a Services Agreement for ongoing or project-based work
- Use an SOW to define scope under a master agreement
- Use Retainers for recurring availability or advisory work
- Use Terms & Policies for productized or online sales
- Update contracts as offerings or risk changes